

**From: Mark Tinkess, HSIC, Chair**

**Date: February 11-12, 2014**

## Highlights of the February 2014 HSIC Meeting

TUESDAY FEB. 11, 2014

1. In the Executive Meeting Liaison Topics, the Provincial Executive noted that the deadline for members wishing to apply for a position on the HSIC is May 2nd 2014. The Selection Committee will meet on June 12th, after the June HSIC meeting.
2. A resolution passed at the January Provincial Executive Meeting states "That the concern of changes to the Canada Post postal system and how they may affect RTO/ERO members be referred to the Political Advocacy Committee for discussion and report back to the Provincial Executive.". Since these changes could also affect our claim processes, we have also asked Johnson Inc. to discuss them and report back at the April HSIC Meeting.
3. The Review of the Claims and Administration procedures used by Johnson Inc. by a Manulife Insurance Audit Team should be completed in time for the April HSIC Meeting.
4. A Flyer describing the Strengths of RTO/ERO and its Health Plans was discussed at length. When it was noted that companies rarely advertise for their competition and we were contributing to the brand confusion, it was decided not to produce a comparison chart between our Plans and those of our competitors.
5. A correspondence regarding Convalescent Care Facility and Home Care Benefit raised the issue that the member felt that the language used was too limiting in its description. While is impossible to list the entire jargon of names used by these facilities (Retirement Homes, Manors, and Estates etc) it is important to note that the services that are provided are important to the eligibility. On page 13 of the Insurance Plans Booklet it states clearly to "Contact Johnson Inc. Plan Benefits Claims for an authorization form PRIOR to incurring any expenses". Doing so will quickly enable you to determine whether the facility you are interested in will be covered by our Plans.
6. The following detailed reports were presented to the Committee:
  - a. Q4 2013 Consulting Remuneration Update
  - b. 2014 Financial Review and Benefit Utilization Report
  - c. Claims Statistics by Member 31-12-2013
7. Frank Paonessa, Account Executive for Manulife Financial and Randy Wilson, Director, Account Management gave a Presentation regarding their Draft 2014 Letter of Financial Agreement.

WEDNESDAY FEBRUARY 22, 2014:

8. A list of Health Plan Enhancements was examined. The final decision for these enhancements will occur in October.
9. The planning for the DHR/UHR Workshop is well on schedule.
10. Next HSIC meeting will be held on April 23-25